



CHAIRMAN'S REPORT

Ian Simpson *Chairman*

Hello members and guests,

The Board of Directors met last Tuesday. The following is a summary of the issues discussed and decisions made.

Update on projects

The Board approved expenditure on some new furniture for the coffee shop area. The furniture will add to the comfort of patrons with the new seating being more of a lounge style and will add to the general ambience of the coffee shop area.

The repair to the portico area at the front of the club is still under investigation. Members of our maintenance sub committee are hoping to get some up to date and reasonable quotes to undertake this work. While we recognise that this is an imperative for the club we also need to ensure that expenditure is carried out in a responsible manner.

Also under the category of maintenance the club's air-conditioning system requires repairs and maintenance on an ongoing basis. Staff work closely with the air-conditioning specialists and undertake this work on a priority and as required basis.

We are well under way with the establishment of a kid's play area in the bistro. Staff have purchased and obtained some suitable play items and we hope to have that up and running prior to the Christmas rush.

Relocation of the TAB terminal is also underway. The necessary cabling and electrical work is complete. Finalisation of this is also expected prior to Christmas.

The poker machine stool replacement program has not progressed but remains a high priority for the club. Once our cash flow improves we will consider the replacements.

The Board have agreed to the construction of some additional cart parking spaces on the southern side of the front of the club. Our outdoor staff will undertake this work in addition to painting lines to demark individual spaces, which will maximise the number of carts that can be parked in that area. The designated cart parking areas will be under video surveillance.

Finance

The club is trading well, although our recent figures indicate a slow month across most income sources. This is traditionally the case at this time of year as people tend to curb their expenditure prior to the festive season. However, the club's net position still remains strong.

The Board and our finance team will monitor our finances closely over the next two months then we will undertake a review across all aspects of business.

What the Board agreed to do.

In an ongoing attempt to improve our customer's access to TAB facilities we have agreed with a management proposal to move the TAB terminal from the change and TAB room to the TAB bar. This will mean that when that bar is open the TAB terminal will be open. At busy times like Saturdays the bar will be adequately staffed to cater for the increased traffic.





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Future projects under investigation.

Croquet Club

Staff update

Congratulations to Brian Mugridge who has just completed his Level 3 green keeper's course at TAFE. Give Muggo a pat on the back next time you see him.

Other staff are currently working their way through various courses and the Board encourages their keenness for self improvement and wishes them well. We consider staff training to be an asset in which we should invest.

New staff members include Alison Gwillam (or Ally) who you will see around reception, Vincent Siu and Siobhan (or Von) Whitby who have rejoined our bar staff.

We also welcome Faye Jarman who is the personal assistant to CEO, David Cunningham.

Over the next month or two you will see some new faces among the workforce. These will mostly be casual staff employed to help during the busy season.

Club Grants

The Board, through its club grants process, approved \$12,500 worth of support and sponsorship.

This government driven process provides support for some of the local elite sportspeople, sponsorship of both the Marlins Rugby League Club and Junior AFL. Organisations such as legacy were also supported.

Membership figures

The Board approved the membership of 145 new members bringing our total membership to close to 4600.

Contact details.

As previously mentioned a new email address has been established for members to directly correspond with me, the Chairman, and the Board. The principle aim of this is to receive comments and suggestions to improve the club facilities for us all.

Complaints will also be dealt with via this media. Please include as much detail about the incident or issue as possible. Date, time and those involved including your name and membership number. These will be useful in determining a satisfactory resolution.

The address is chairman@rockscountryclub.com.au

Upcoming events

Ham raffles

Charity golf day

