



# CHAIRMAN'S REPORT

## Ian Simpson Chairman

7th DECEMBER 2018

Hello members and guests

Our regular monthly meeting of the Board of Directors was held last Tuesday with the following items discussed being some points of interest.

### FINANCE

The Club continues to trade well. We are 5 months in to the financial year and our various cost centres are yielding the forecast financial results. The Club will become busier in the next few weeks due to school holidays and the festive season, so we expect an increase in turnover and usage of our sporting facilities.

### FUTURE PLANNING

The Board and staff continue to prepare plans and proposals for new ventures and improvements to the club.

The Board and Management currently operate under the guidance of a Strategic Plan. This plan is due for a major review in 2020. The Board therefore are currently researching processes to carry out that activity.

### COFFEE SHOP

The coffee shop has now been leased to Matt and Lauren. The Board and management considered this the best option after several months of the coffee shop being run internally. The bistro and coffee shop need to be run as complementary outlets and the Board decided the best way for this to be achieved was to have them under the same ownership.

### BISTRO

We continue to get some very positive feedback about the food and service in the bistro. The busiest time of the year is about to descend on us, so we expect waiting times to increase. So please be patient, relax and enjoy a beverage while you wait.

### CLUB PROJECTS

The new cart shed is all but finished. The paths, bridgework, electrical work and shed are complete so it just needs a general tidy up and it will be ready for cart storage.

We have quite a few people on the waiting list for cart spaces, but some are still available. Please see our staff at the front office or reception if you wish to register your interest in obtaining one of these spaces.

Extensions to the golf green keeper's shed to improve drainage and provide better amenities remains high on our priority list. Plans are finalised and ready for the consent process. This work will be done in stages as funds become available.

Electronic Honour Boards will be installed in the coming weeks, probably after Christmas so as not to disrupt the main bar area.

The coffee shop mural final design has been approved and will be in place in the next few days.

We continue to discuss the possibility of the construction of a Family Fun Centre. Planning the area, financial considerations, management and staffing are still being assessed. Once that phase is complete the Board will make a final decision on whether to proceed or not.

We expect to be able to do that by February.



SOUTH WEST  
ROCKS  
Country Club



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Three quotes have been received for the auditorium carpet replacement. A final decision on the supplier, colour and timeframes will be finalised in January.

A new cart path will be constructed from the eastern pool fence between the existing kiosk and amenities block. This is being done for safety reasons. Also, a reminder to the cart travellers. The existing paths are shared areas, so we ask you to adjust your speed and be wary of pedestrian traffic.

### **MID NORTH COAST HIGH PERFORMANCE SPORTS STADIUM**

Since the Stadium was announced many meetings and further work has taken place to finalise the plans, discuss management options, engage with potential users and discuss aspects of construction.

A Management committee has been established, consisting of representatives of Council, the Sport and Recreation committee and the Country Club. The role of this committee is to develop suitable and necessary documentation to inform potential users and managers of the facility scope, legislative and government expectations for the ongoing usage and management of the stadium. The Board and management will determine the extent of any future involvement in the Stadium after the finalisation of this documentation.

Similarly, a construction committee has been set up, with the same representation, to assist with, communicate during, oversee and troubleshoot during construction.

### **POKER MACHINE STOOLS**

The poker machine stools have been ordered but delivery may not be until April.

### **AIR CONDITIONING**

Our current system will be replaced next year.

I spoke to the contractor this week and he advises that the air conditioning units are almost complete, therefore we are still on track for a May installation.

### **CLUB MEMBERSHIP**

The Board approved the membership of 107 new members, bringing our total membership to 4634

### **ANNUAL GENERAL MEETING**

The AGM was held on Sunday, 28<sup>th</sup> October.

Thank you to those members who attended and provided the Board with feedback and suggestions. All the issues raised at the meeting have been considered by management and dealt with.

### **FEEDBACK**

An iPad has been placed near the ATM in the foyer of the club. This is for customer feedback and comments. So please give us your comments so we can continue to improve the services to you.

**HAVE A MERRY CHRISTMAS, A GREAT FESTIVE SEASON AND BEST WISHES TO YOU ALL AND YOUR FAMILIES FOR A PROSPEROUS 2019**

