



CHAIRMAN'S REPORT

Ian Simpson Chairman

10th January 2019

Hello members and guests and happy new year to you all. Our belated monthly meeting of the Board of Directors was held last Tuesday with the following items discussed being some points of interest.

FINANCE

The Club, now in its busy period, is trading well with many visitors, guests and family of our members enjoying our facilities and attractions of the club. We are 6 months in to the financial year and our various cost centres are yielding enough cash flow to continue with some important projects to improve the club facilities and decor.

FUTURE PLANNING

The Board and Management currently operate under the guidance of a Strategic Plan. This plan is due for a major review in 2020. The Board therefore are currently researching processes to carry out that activity.

BISTRO AND COFFEE SHOP

We continue to get some very positive feedback about the food and service in the bistro and coffee shop, even though this is the busiest time of the year. As expected waiting times have increased, but so far people have been patient and understanding.

CLUB PROJECTS

Cart Shed. The new cart shed is now operational. Some small finishing touches will be added (such as water supply) but carts can now be stored in the shed.

Please see our staff at the front office or reception if you wish to register your interest in obtaining a cart space.

Golf green keeper's shed. This work will be done in stages as funds become available.

Electronic Honour Boards. Are still scheduled to be installed in the coming weeks, so as not to disrupt the main bar area during this busy time.

Coffee shop mural. Is now complete.

Family Fun Centre. Plans are now complete for this area. Quotes from builders are now being sought. Once received the Board will then consider financial, management and staffing issues.

Auditorium carpet replacement. The Board have approved the purchase of new carpet and new chairs have been ordered. In addition, the auditorium will be painted and new window furnishings will be purchased. Giving that area a complete makeover.

New cart path. will be constructed from the eastern pool fence between the existing kiosk and amenities block. This is being done for safety reasons. Also, a reminder to the cart travellers. The existing paths are shared areas, so we ask you to adjust your speed and be wary of pedestrian traffic.

Mens Bowls Lockers. Many mens bowlers are complaining of cold bowls as their lockers are adjacent to the cool room wall. These lockers will be removed and placed in the middle of the locker room.

MID NORTH COAST HIGH PERFORMANCE SPORTS STADIUM

Since the Stadium was announced many meetings and further work has taken place to finalise the plans, discuss management options, engage with potential users and discuss aspects of construction.

A Management committee has been established, consisting of representatives of Council, the Sport and Recreation committee and the Country Club. The role of this committee is to develop suitable and necessary documentation to inform potential





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users and managers of the facility scope, legislative and government expectations for the ongoing usage and management of the stadium.

The Board and management will determine the extent of any future involvement in the Stadium after the finalisation of this documentation.

Similarly, a construction committee has been set up, with the same representation, to assist with, communicate during, oversee and troubleshoot during construction.

POKER MACHINE STOOLS

The poker machine stools have been ordered but delivery may not be until April.

AIR CONDITIONING

Our current system will be replaced this year. We understand that patrons are sometimes uncomfortable with the heat and inefficiency of the current system but we cannot speed this replacement up.

We are still on track for a March installation.

MONDAY PROMOTION

The Board have approved an alternative promotion for Monday nights. In the coming weeks, once the current jackpot is either reduced or is won, a new system will be introduced. This system being designed to give loyal members and those who frequent the club more regularly a better chance to win a major prize.

Management will provide information on how this new promotion will work prior to its commencement.

CLUB MEMBERSHIP

The Board approved the membership of 62 new members, bringing our total membership to 4858

FEEDBACK

An iPad has been placed near the ATM in the foyer of the club. This is for customer feedback and comments. So please give us your comments so we can continue to improve the services to you.



**SOUTH WEST
ROCKS**
Country Club