



## **ZERO TOLERANCE POLICY**

**Our staff are here to help and will always treat you with courtesy and respect.**

**South West Rocks Country Club expects members and guests to treat staff and other patrons with the same level of courtesy and respect.**

South West Rocks Country Club have implemented a Zero Tolerance Policy, to ensure all staff and patrons are treated with courtesy and respect. This means that aggressive or antisocial behaviour towards our staff or any member or guest within the club will not be tolerated under any circumstances.

Anyone verbally abusing members of staff, club members or guests will be asked to leave the premises immediately.

Displays of antisocial behaviour or threats of violence from any patron will also lead to that person being immediately ejected from the premises.

South West Rocks Country Club has a Code of Conduct for Visitors, members, their guests and staff to adhere to.

Please refer to our House Rules Conditions of Entry